

"A man is
great by
deeds, not by
birth"

-Chanakya

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**Examining the Relationship Between Work Intrusions and Enacted Incivility:
Developing a Conceptual Model**

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Abstract:

Research on understanding the types and the antecedents and consequences of incivility has gained in the recent years. In this paper, we focus on one of the key predictors of enacted incivility – work intrusions. Post the COVID19 pandemic, work intrusions have been increasingly common due to the work-from-home arrangements. The online workplaces provide abundant opportunities for incivility, and thus, it is necessary to understand the social implications of remote working before continuing with work-from-home arrangements in the future. These intrusions play a crucial role in everyday work life of an individual. Unsurprisingly, research devoted to advancing understanding of the consequences of workplace intrusions has steadily proliferated. We explore the vast body of research available on workplace intrusions and enacted incivility to develop the conceptual model. The overall objective of this research is to understand why workplace intrusions result in the individual enacting incivility at work.

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