





Working Paper

IIMK/WPS/562/OBHR/2023/01

March 2023

Unlocking the ambidexterity of innovative work behaviour: Role of organizational routines and ambidextrous leadership

Roopak K Gupta¹

©

All rights belong to their respective authors. Please contact the corresponding authors if you would like to access the full case.

¹Associate Professor, Organizational Behaviour and Human Resources Area, Indian Institute of Management Kozhikode, IIMK Campus PO, Kunnamangalam, Kozhikode, Kerala 673 570, India; Email - roopak@iimk.ac.in, Phone Number - 0495-2809259

Unlocking the ambidexterity of innovative work behaviour: Role of organizational routines and ambidextrous leadership

Abstract:

Innovative work behaviour (IWB) of employees acts as one of the sources of innovation in an

organization (Messmann & Mulder, 2014). This behavior is generally characterized as a process that

consists of two broad stages: idea generation and idea implementation. The first stage, i.e., Idea

generation is about creating ideas regarding products, processes, and procedures, which is

exploratory in nature and requires a change in interpretive schema through the interaction of

ostensive and participative routines while later stage is about their implementation which could be

exploitative involving enaction of espoused values with recreation of routines. Though this

sequence seems logical and fairly evident, the process is complex with many obstacles often

requiring routines to be recreated. In whole IWB is ambidextrous in nature and we propose that

they can emerge from routines. Ambidextrous leadership has been suggested to be more facilitative

than prior theories for IWB.

Keywords: Innovative work behavior, Routines, Ambidextrous Leadership

Research Office Indian Institute of Management Kozhikode IIMK Campus P. O., Kozhikode, Kerala, India, PIN - 673 570

Phone: +91-495-2809238 Email: research@iimk.ac.in

Web: https://iimk.ac.in/publications

