



Case Study

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Gillette – How to retain dominance

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Abstract:

Although Gillette had long held the top spot in the wet shaving market, it has a much smaller presence there. Additionally, it is a fairly recent entry into the dry shaving market. Electronic shaver manufacturers were always looking for ways to enhance and add new features to their products. Research and development is a constant focus for significant businesses in order to maintain a competitive edge. Braun, Philips, and Panasonic Corporation were among the major players in the fiercely competitive electronic shaving market. Businesses were working harder to create highperformance shavers with more features and longer battery lives. It seems that players were focusing their efforts to encourage the creation of a distinctive product to give consumers a taste of the extraordinary in addition to distinguishing features and product design. On the other hand, the cost of a Gillette razor cartridge was skyrocketing. Younger generations have a tendency to be more at ease with new technologies. And the majority of people thought wet shaving was more difficult than dry shaving. Gillette now have to find a suitable strategy to hold the dominance in the shaving industry. Research Office Indian Institute of Management Kozhikode IIMK Campus P. O., Kozhikode, Kerala, India, PIN - 673 570 Phone: +91-495-2809238 Email: research@iimk.ac.in Web: https://iimk.ac.in/publications

