



Case Study

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HealthFood India – Managing Human Resources in an emerging small firm

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Abstract:

The case discusses the potential for starting a branded food services company. It identifies the gaps in the existing offering in the market and articulates the scope for a branded, healthy-packed food offering. While the business is not technology-intensive, managing employees will be a crucial issue. Various issues are identified, on which the students are expected to come prepared to the class - such as the composition of the founding team, hierarchical levels, the basis for attracting, selecting, and retaining talent. The student is expected to think through these issues and address them in a comprehensive fashion. The students need to consider decisions concerning attachment and retention, selection, coordination and control mechanisms simultaneously. The key learnings revolve around the differences in HR issues between small and large firms and the 'fit' consideration in decision-making around HR issues. This case study is helpful for an introductory course on HRM issues in New ventures and small emerging firms.

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