



INDIAN INSTITUTE OF MANAGEMENT KOZHIKODE



Case Study

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Hotel repositioning

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IIMK CASE

Hotel repositioning

Praveen S¹

ABSTRACT

The senior marketing manager is attempting to reposition the hotel to improve the occupancy rates. He has taken the 'most voted' reviews on a major travel website company providing reviews of hotels. He would need to generate insights and plan further research based on the reviews.

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